



Returns and Refunds Policy

We appreciate your Grip Star Socks purchase.

If you are not entirely satisfied with your purchase, we're here to help.

If a product is faulty or does not meet our high standards, we will happily provide a replacement or refund of the purchase price.

If an item is damaged through misuse/abuse, or incorrect care procedures, the product will not be refunded or replaced.

Products accidentally ordered (wrong size etc.) will be subject to a 15% re-stocking fee as long as it meets the below criteria.

To be eligible for a return, please make sure that:

- The product was purchased in the last 14 days
- The product is in its original packaging
- The product has not been used

Products that do not meet these criteria will not be considered for return or a 15.% re-stocking fee may be charged. Please contact us before you send the product:

- By phone number: (02) 4353 5649
- By email: sales@gripstarsocks.com.au

Send the product with its original packing to:

Grip Star Socks, Unit 4/5 Ace Crescent, Tuggerah, NSW 2259

Shipping charges

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from Grip Star Socks.

Damaged items

If you received a damaged product, please notify us within 24 hours of shipment being received.

Contact us

GRIP STAR SOCKS PTY LTD
UNIT 4 / 5 ACE CRESCENT, TUGGERAH, NEW SOUTH WALES 2259
WWW.GRIPSTARSOCKS.COM.AU



If you have any questions about our Returns and Refunds Policy, please contact us:

- By phone number: (02) 4353 5649
- By email: sales@gripstarsocks.com.au

Return and Refund Policy of www.gripstarsocks.com.au